

## CA-NV AWWA Water Loss Technical Assistance Program

### Wave 4 Water Audit Level 1 Validation Document

#### Audit Information:

Utility: Glendora PWS ID: 1910044  
System Type: Potable Audit Period: Fiscal Year 2016/17  
Utility Representation: Jennifer Aguilar, Scott Hopkins  
Validation Date: 7/17/2017 Call Time: 9AM Sufficient Supporting Documents Provided: Yes

#### Validation Findings & Confirmation Statement:

##### Key Audit Metrics:

Data Validity Score: 55 Data Validity Band (Level): Band III (51-70)  
ILI: 4.47 Real Loss: 88.95 (gal/conn/day) Apparent Loss: 17.22 (gal/conn/day)  
Non-revenue water as percent of cost of operating system: 18.8%

##### Certification Statement by Validator:

This water loss audit report has been Level 1 validated per the requirements of California Code of Regulations Title 23, Division 2, Chapter 7 and the California Water Code Section 10608.34.

All recommendations on volume derivation and Data Validity Grades were incorporated into the water audit. ☒

#### Validator Information:

Water Audit Validator: Lucy Andrews / Kevin Burgers (support)  
Validator Qualifications: Contractor for CA-NV AWWA Water Loss TAP

Validator Provided

## CA-NV AWWA Water Loss Technical Assistance Program Wave 4 Water Audit Level 1 Validation Document

Water System Name: Glendora, City of

Water System ID Number: 1910044

Water Audit Period: Fiscal Year 2016/17

### Water Audit & Water Loss Improvement Steps:

Steps taken in preceding year to increase data validity, reduce real loss and apparent loss as informed by the annual validated water audit:  
AMI meters were installed for all customers and staff began to review options for a meter replacement and testing procedure. Contacts were made with local retailers in the area to work on providing appropriate meter testing results documents for future years.

### Certification Statement by Utility Executive:

This water loss audit report meets the requirements of California Code of Regulations Title 23, Division 2, Chapter 7 and the California Water Code Section 10608.34 and has been prepared in accordance with the method adopted by the American Water Works Association, as contained in their manual, *Water Audits and Loss Control Programs, Manual M36, Fourth Edition* and in the Free Water Audit Software version 5.

Utility Provided

Steve Patton  
Executive Name (Print)

Water Division Manager  
Executive Position

[Signature]  
Signature

Date